



Licensing Team
Public Protection and Licensing Department
Westminster City Council
Portland House
Bressenden Place
London SW1E 5RS
For the attention of Ms Daisy Gadd

By email only to: dgadd@westminster.gov.uk

Direct tel	+44 (0)333 006 1358	Date	19 February 2018
Direct fax	+44 (0)333 006 0011	Email	luke.elford@tltsolicitors.com

Dear Daisy

Vanity Bar, 4 Carlisle Street, London W1D 3BJ

May we start by thanking you and Steve for hosting and facilitating the mediation meeting on 6 February 2018? It was a great pleasure to meet you and to be able to sit down with you and the Objector to discuss the objection to the SEV renewal application and how the venue might be of assistance and we set out below the actions taken by the venue following on from that meeting:

1. The venue has designated a member of staff who will operate external to the venue during the early hours of the morning, specifically from 01:00 to 03:00 when the venue is open to the public.
2. That member of staff is tasked with encouraging rickshaw or pedicab drivers to respect the needs of local residents by being quiet and also for them to move away/not congregate from Carlisle Street. We would like it noted please that this member of staff has no specific powers to make the pedicab drivers move on, but that he or she will use reasonable efforts to ensure that they do. The venue is keen to ensure that any interaction between the staff member and the pedicab drivers doesn't inadvertently lead to disturbance where a pedicab driver refuses to comply with staff requests.
3. The designated member of staff will record relevant interactions with rickshaw or pedicab drivers in the venue's incident log as necessary. As the venue is required to share its incident log with officers of the City Council the venue will share information with the City Council in furtherance of any specific enforcement work around nuisance caused by pedicabs in the Soho area.
4. The venue has held a briefing with its SIA door supervisors and reminded them of the need to maintain a professional demeanour when working on the door at the venue, specifically not to be observed to be overly friendly with pedicab drivers and to ask them to work with the designated member of staff to ask pedicab drivers to respect the

needs of local residents by being quiet and also for them to move away/not congregate in Carlisle Street.

5. The venue has updated its own internal policy in relation to pedicabs in accordance with the above.

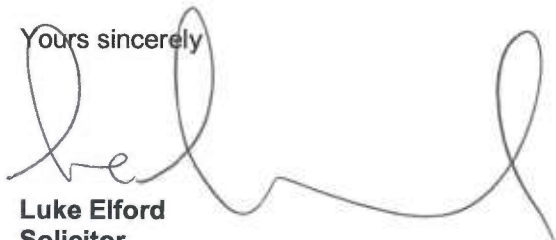
The venue is confident that the above will go a long way to addressing the concerns raised about the behaviour of pedicabs by the objector. Though the pedicabs are in no way associated with the venue we are keen to work with the objector to ensure she is not disturbed.

It may also assist to note that the venue organises compliance audits by a senior ex-Police officer. Whilst these are primarily focused on the conditions attached to the premises and SEV licences, the consultant has been made aware of and asked to monitor the situation involving pedicabs moving forwards, feeding back to the venue as necessary.

The venue wants to ensure that channels of communication between the venue and the objector are kept open so that she feels that she can report issues to the venue directly without recourse to the council. The venue would like to invite the objector to meet the member of staff designated to monitor pedicab activity and we suggest that this is set up directly with the DPS, Ms Lorraine Forman, for a time convenient to both parties.

We hope that that all of the above leaves both you and the objector in no doubt as to the venue's commitment to work in partnership and to seek to address the issues attributable by pedicabs and pedicab drivers. We trust that this letter, as well as the venue's assurances given at the meeting, leave the objector content to withdraw her objection to our client's SEV renewal application and we invite her to do so by return.

Yours sincerely



Luke Elford
Solicitor
for TLT LLP

cc Mr Steve Rowe